

VETERINARY CONSENT/REFERRAL FORM

OWNER'S DETAILS					
Name					
Address					
Tel				Mobile	
Email					
DOG'S DETAILS					
Name		Sex		Insured?	Y/N
Breed		DOB		Ins. co.	
Colour		Vac. expiry		Policy no.	
VETERINARY DETAILS (This section MUST be completed and signed by the dog's vet)					
Veterinary surgeon					
Practice					
Address					
Tel		Fax		Email	
Preferred method of communication: Tel/Fax/Email* *Delete as applicable					
Summary of the dog's injury/condition, areas of caution, comments					
Is the dog on medication? If so, what?					
IN YOUR OPINION, IS THE DOG NAMED ABOVE IN A SUITABLE STATE OF HEALTH TO UNDERGO HYDROTHERAPY TREATMENT YES/NO *					
* Please delete as applicable Signed: Date:					
I/WE DECLARE THAT I/WE AM/ARE THE LEGAL OWNER(S) OF THE DOG NAMED ABOVE AND THAT THE INFORMATION SHOWN ON THIS FORM IS CORRECT. FURTHER, I/WE HAVE READ AND FULLY ACCEPT THE TERMS AND CONDITIONS PRINTED OVERLEAF.					
Signed: Date:					

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TERMS AND CONDITIONS

1. Whilst every care is taken of the dogs undergoing treatment and in the maintenance of the water and equipment, all dogs receive hydrotherapy treatment entirely at their owner's risk.
2. All treatment courses, including those to be part of an insurance claim, must be paid for in advance. Individual sessions must be paid for on the day of treatment.
3. Session fees will be charged in full if an appointment is broken or cancelled without 24 hours notice.
4. Dogs will not be treated without the prior authorisation of their veterinary surgeon.
5. Dogs with infectious or contagious conditions, such as ear, eye or skin infections, will not be treated. Owners are advised to cancel all appointments with at least 24 hours notice, until the condition is clear. Normal cancellation conditions will apply.
6. Bitches in season will not be able to attend sessions until their season has finished.
7. **whitehouse** will require sight of the dog's vaccination certificate prior to commencement of treatment. Dogs will not be treated without up-to-date vaccination records.
8. Owners are required to notify **whitehouse** if, during a course of treatments, the dog's injury or condition worsens, or if the veterinary surgeon advises that the treatment is to be stopped or suspended.
9. **whitehouse** reserves the right to refuse treatment to any dog.
10. Owners are requested not to bring dogs other than those being treated to **whitehouse**.
11. Owners are requested not to feed their dog for at least 3 hours before attending an appointment, and to ensure that the dog has done its ablutions before arriving. A surcharge of £25 will be made for dogs that defecate in the pool.
12. When not undergoing treatment all dogs must be kept under control and must be on a lead. Dogs unable to walk without assistance are not required to be kept on a lead.
13. It is the owner's responsibility to poop-a-scoop after their dogs, whilst on the premises and its surrounding environment. Poop-a-scoop bags are available on request.
14. **whitehouse** cannot be held responsible for any loss or damage to vehicles or personal property, howsoever occasioned, whilst on the premises.
15. **whitehouse** reserves the right to use video footage and photographic stills taken during sessions. Owners are strictly prohibited from any form of filming or photography on the premises.
16. **whitehouse** hydrotherapy referral centre is not the ideal environment for young children. Should it be necessary for owners to bring children, in the interests of health and safety they must remain with the accompanying adult at all times whilst on the premises.